

Table 1: Numbers of pharmacists trained in simulation (Aug 2022)

Level of Training	Number of Pharmacists
Tier 1	67
Tier 2	21
Tier 3	0

- All pharmacy sectors; Hospital, Primary Care and Community
- 11 out of the 14 NHS Scotland Health Boards
- NES (various pharmacy (E&T) workstreams)

Excellent feedback has been received and captured by post-course questionnaires.

Conclusion: Interest, enthusiasm, and faculty skills in SBE are growing within Scotland's Pharmacy services, with a national and regional educational infrastructure to support pharmacy simulation being developed.

Future plans:

- Implement a Faculty development framework within Pharmacy
- Form specialist working groups to design scenarios to meet requirements in Pharmacy E&T
- Ensure research underpins the development of Faculty and simulation delivery to inform future advancement

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VIRTUAL REALITY CHAMPION DEBRIEFING TRAINING

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Background: The NHS is the largest employer of black and minority ethnic (BAME) people, yet research shows that BAME staff experience greater levels of workplace harassment and discrimination [1]. Phase 2 of the Tackling Inequalities and Discrimination Experiences in Health Services Study (TIDES) focuses on the impact of COVID-19 on inequalities experienced by BAME people working in health and social care. Virtual Reality (VR) training was produced by Maudsley Learning as part of this, and we present the VR champion debriefing train the trainer project.

Methods: A full-day digital debriefing champion training was developed. This incorporated a session on VR technology, background of the TIDES project, and the importance of debriefing in patient safety and outcomes. This was followed by an introduction of a modified TALK debriefing model [2] and essential debriefing skills training. Participants watched a series of VR videos of 3 characters, focusing on discrimination occurrences for BAME staff occurring during the COVID-19 pandemic (e.g. lack of personal protective equipment availability during night shifts). The champions then participated in a demonstration of a modified TALK debriefing model, after which they practiced leading a

debriefing of one of the VR videos themselves. After the course, each VR champion agreed to train at least 10 staff within their clinical teams in-situ, using VR headset kits which were provided to them.

Results: To date, we have gathered data from 6 participants from various professions. Participants completed a pre- and post-course survey rating their confidence in the skills of focus of the course, including debriefing skills, building psychological safety, using VR, and delivering training. The findings showed an increase in confidence for all participants, with an average increase of 14% from pre-course (M = 29.67) to post-course (M = 35.33) scores. All participants agreed that the course met their learning needs and would be useful for their practice. Preliminary follow-up data shows that the VR videos have been watched 88 times, implying that the champions are actively training staff in their clinical areas. Initial feedback has been very positive and some champions have a waitlist of staff to be trained.

Conclusion: VR headsets allow viewers to fully immerse themselves in a 360° view of the scene, elicit more emotions, and therefore help to create a richer debriefing discussion. This training has been successful at equipping VR champions with the skills needed to facilitate debriefings in their clinical areas.

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2. TALK foundation. TALK Framework. Talk Debrief. <https://www.talkdebrief.org/talkframeworkbackground> [Accessed on 27/06/2022]

HERE'S THE SCOOP! – DEVELOPMENT OF A LOW-COST SOLUTION TO SIMULATE AIRWAY COMPLICATIONS ARISING POST-THYROIDECTOMY

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Background: Neck haematomas are a recognised complication of thyroid surgery. In the most severe events, the haematoma can compromise the airway resulting in hypoxic brain injury or death. While experienced members of the surgical team may be confident in dealing with these complications, others in the multidisciplinary team may require additional training to familiarise themselves with correct emergency procedures. These complications are relatively infrequent, presenting in 1–2% of thyroid surgery patients [1], meaning there are limited opportunities for less experienced staff to learn from real life examples. A simulation-based teaching session was developed by members of the surgical and simulation teams and showed positive results in multidisciplinary training. The teaching was based around a task-training manikin that could be easily transported allowing for training and demonstrations to be delivered away from the simulation centre.

Methods: The technique for evacuating post-thyroidectomy neck haematomas can be remembered using the mnemonic 'SCOOP':

1. Skin exposure
2. Cut sutures
3. Open skin
4. Open muscles
5. Pack Wound.